



**FOR IMMEDIATE RELEASE**  
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## CROW WING COUNTY SEES INCREASE IN DOCUMENT RECORDINGS

Over 23,400 documents were recorded in Crow Wing County in 2020, an increase of over 22% from a year ago. “As the result of the low interest rates many property owners refinanced in 2020 and the number of mortgages recorded jumped by almost 30% from 2019. This was the highest number document recordings since 2007 prior to the 2009 recession.” said Recording Supervisor Doug Hansen.

Minnesota State Statutes requires all counties to record and return documents within 5 business days for documents filed electronically and 10 business days for documents mailed. According to the Land Services Department, they averaged a 6-business day turnaround time for mailed documents and a 4-business day turnaround time for those filed electronically. “It is important for us that we process these documents in a timely manner, because we understand that they are time sensitive to our customers,” Land Services Director Gary Griffin stated. “Under the County Board’s leadership, we continue to deliver excellent customer service in the most cost-effective way for our customers.” Crow Wing County has seen a 52% increase in the number of documents filed electronically in 2020. Customers can easily submit documents electronically 24/7 through one of our approved submitters from the convenience of their home or office and receive immediate notification when the document has been recorded. “We are committed to providing our customers with excellent customer service in a cost-effective way.”

The Land Services Department is committed to providing excellent customer service while helping landowners make wise choices that protect Crow Wing County’s extraordinary natural resources. Citizens are encouraged to contact the Land Services Office at (218) 824-1010 or [landservices@crowwing.us](mailto:landservices@crowwing.us) to discuss land use activities. Crow Wing County information and resources can be found at [www.crowwing.us](http://www.crowwing.us).

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**Our Vision:** Being Minnesota’s favorite place.

**Our Mission:** Serve well. Deliver value. Drive results.

**Our Values:** Be responsible. Treat people right. Build a better future.